



# OLD MUTUAL INTERNATIONAL - NEW PERSONALISED REGIONAL SERVICE MODEL

Old Mutual International (OMI) has an exclusive regional service model that focuses on personalised service.

We have Service Support Teams with mailboxes and contact numbers in each region supporting each Regional Manager – Offshore Specialist (OSS) and advisers.

Each region has the following dedicated specialists – as detailed below:

## KWAZULU-NATAL (Durban)



### REGIONAL MANAGER – OFFSHORE SPECIALIST

Redge Jelliman  
Redge.Jelliman@omwealth.co.za  
+27 (0)82 446 9713

### KZN SERVICE SUPPORT TEAM | [ominternationalkzn@omwealth.co.za](mailto:ominternationalkzn@omwealth.co.za)



### SERVICE TEAM LEADER

Leticia Pather  
+27 (0)21 504 0077



### SERVICE SUPPORT

Simone Henry  
+27 (0)11 245 3614



### NEW BUSINESS & CLAIMS

Humaira Karreem  
+27 (0)31 581 0776



### NEW BUSINESS & CLAIMS

Chanelle Stripp  
+27 (0)21 504 0075



### POLICY CHANGES, DEATH CLAIMS, SWITCHES & CHANGE OF CUSTODIANS

Zakariyya Sondag  
+27 (0)21 504 0074

Through this enhanced service offering we aim to build and maintain personal relationships with advisers; improve service experience – seamless servicing without multiple touch points; deliver on the OMI service promise of ease of doing business through constant feedback, professional and friendly communication and efficiently dealing with requests.

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## INTERNATIONAL

[www.omi-int.com](http://www.omi-int.com)

Old Mutual Isle of Man Branch of Old Mutual Life Assurance Company (South Africa) Limited, is registered in the Isle of Man under number 005664F and whose principal place of business is 5A Village Walk Onchan Isle of Man IM3 4EA, British Isles.

Permitted to carry on long-term Insurance Business in and from the Isle of Man by the Isle of Man Financial Services Authority.

Old Mutual Life Assurance Company (South Africa) Limited is incorporated in South Africa. Registered office: Mutualpark, Jan Smuts Drive, Pinelands, Cape Town, South Africa. Old Mutual Life Assurance Company (South Africa) Limited, Registration Number 1999/004643/06 is a licensed FSP and Life Insurer.