



INTRODUCING OLD MUTUAL INTERNATIONAL'S NEW PERSONALISED REGIONAL SERVICE MODEL

As from 21 June 2021, Old Mutual International (OMI) would like to announce the launch of our new regional service model that focuses on personalised service.

We will now have Service Support Teams with new mailboxes and contact numbers in each region supporting each Regional Manager – Offshore Specialist (OSS) and advisers.

Each region will have the following dedicated specialists – as detailed below:

EASTERN CAPE (Port Elizabeth/Gqeberha)



REGIONAL MANAGER – OFFSHORE SPECIALIST

Sheldon Holdsworth
Sheldon.Holdsworth@omwealth.co.za
+27 (0)82 454 4836

PE SERVICE SUPPORT TEAM | ominternationalpe@omwealth.co.za



SERVICE TEAM LEADER
Leticia Pather
+27 (0)21 504 0077



SERVICE SUPPORT
Shanaaz Mukuddem
+27 (0)21 504 0109



NEW BUSINESS
Elaine Robinson
+27 (0)41 390 1843



CLAIMS
Lameez Basson
+27 (0)21 504 5900



**SWITCHES & CHANGE
OF CUSTODIANS**
Rafeeq Salie
+27 (0)21 509 2195



**POLICY CHANGES &
DEATH CLAIMS**
Sandiso Mxokiswa
+27 (0)21 504 5584

Through this enhanced service offering we aim to build and maintain personal relationships with advisers; improve service experience – seamless servicing without multiple touch points; deliver on the OMI Service promise of ease of doing business through constant feedback, professional and friendly communication & efficiently dealing with requests.

Thank you for your continued and valued support.

OLDMUTUAL

INTERNATIONAL

www.omi-int.com

Old Mutual Isle of Man Branch of Old Mutual Life Assurance Company (South Africa) Limited, is registered in the Isle of Man under number 005664F and whose principal place of business is 5A Village Walk Onchan Isle of Man IM3 4EA, British Isles.

Permitted to carry on long-term Insurance Business in and from the Isle of Man by the Isle of Man Financial Services Authority.

Old Mutual Life Assurance Company (South Africa) Limited is incorporated in South Africa. Registered office: Mutualpark, Jan Smuts Drive, Pinelands, Cape Town, South Africa. Old Mutual Life Assurance Company (South Africa) Limited, Registration Number 1999/004643/06 is a licensed FSP and Life Insurer.