

To: Old Mutual International (Guernsey) Limited, PO Box 68, Albert House, South Esplanade, St. Peter Port, Guernsey, GY1 3BY, Channel Islands. Telephone: (+44) 1481 726 726. Fax: (+44) 1481 728 953. www.oldmutualinternational.com

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PLEASE NOTE: More details about how we use your information, your rights over this information and how you can exercise your rights can be found in the Old Mutual International Guernsey Data Privacy Statement – which we publish on our website - www.oldmutualinternational.com/en-ZA/South-Africa/Privacy-and-cookie-policy/

## INSTRUCTION TO YOUR BANK TO PAY DIRECT DEBIT. STERLING PAYMENTS ONLY.

## DIRECT

Please complete parts 1 to 6 to instruct your bank/ building society to make payment from your account. Then return the form to:	1. Name & full postal address of your bank or building society branch	6. Your instructions to the bank/building society and signature
	To the Manager	<ul> <li>I/We instruct your to pay Direct Debits from my/our account at the request of Old Mutual International (Guernsey) Limited.</li> </ul>
	Bank/ Building Society	<ul> <li>The amounts are variable and may be debited on various dates.</li> </ul>
	Address	<ul> <li>I/We understand that Old Mutual International (Guernsey) Limited may change the amounts and dates only after giving notice.</li> </ul>
Old Mutual International (Guernsey) Limited, PO Box 68, Albert House, South Esplanade, St. Peter Port, Guernsey, GY1 3BY, Channel Islands.	2. Name(s) of account holder(s)	<ul> <li>I/We will inform the bank/building society in writing if I/we wish to cancel this instruction.</li> </ul>
		<ul> <li>I/We understand that if any Direct Debit is paid which breaks the terms of this Instruction, the bank/building society will make a refund.</li> </ul>
		Signatures
	3. Account number	
	4. Sort code	Date /
	5. Preferred collection date	For Head Office and Bank Use only
		Reference Number(s)     Originator's Identification Number       9     4     1     0     1     3
		OLDMUTUAI INTERNATIONAL
<b>&lt;</b>		This guarantee should be detached and retained by the Pay

## THE DIRECT DEBIT GUARANTEE

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Old Mutual International (Guernsey) Limited will notify you10 working days in advance of your account being debited or as otherwise agreed. If you request Old Mutual International (Guernsey) Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Old Mutual International (Guernsey) Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when Old Mutual International (Guernsey) Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

